QUALITY POLICY

SALA ITALDADI S.r.l. operates in a context, especially the automotive market, which is qualitatively very demanding. Then, it is very important that our organization could have the ability to carry out a production of recognized technical conformity and could be able to provide a good business relationship and a appreciated service for the customer.

In order to maintain and expand our leadership in the market it is essential:
- Customer expectation and satisfaction for all the stakeholders.
- Full compliance with regulations and legal requirements, in particular, those relating to workplace safety.
- A constant and continuous improvement of internal efficiency with a consequent reduction of waste and mistake.
- Reduction of negative environmental impacts, with a special focus on energy consumption, waste and scraps.

The general objectives of this joint strategy will be implemented by:
- Constant relationship with customer in order to meet the technical, logistic and commercial needs and give a satisfactory solution.
- The involvement and growth at all levels of the staff, to ensure that everyone can express their potential at fullest and for the improvement of the business process.
- Frequent updating about the analysis of the internal and external context and the assessment to identify potential risks and opportunities.
- Maintenance of a Quality Management System certified in accordance with the ISO 9001 e IATF 16949.
- The spread of quality culture for professional growth at all levels.
- The continuous monitoring of the product performance and quality and the service through performance indicators

The management undertakes to provide adequate resources to order to achieve these objectives.

We thank you in advance for your cooperation.

Sala Paolo
CEO

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